

## PROCESSING OF DEVELOPMENT APPLICATIONS

### Continuous Improvement Programme in Planning Process

#### Panel / Work Group

- **Jedd Grimbeek**

Director: Mitchell Du Plessis Associates (MDA Projects)  
Represents ACPM on WCPDF

- **Cheryl Walters**

Director: Planning & Building Development Management  
City of Cape Town

- **Marius Crous**

Manager System Integration: Planning & Building Development Management  
City of Cape Town

- **Andy Miles**

Developer & Business Rescue Analyst  
Represents Developers on WCPDF

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#### *Consolidated “Car Park” List of issues / problems / opportunities*

1. Departmental circulation of plans
  - a) Dual reporting responsibilities
  - b) Cross silo accountability & communication
  - c) Priority of plans vs core function
  - d) Applicable – Circulation referrals per department
  - e) Pre-consultation meetings with internal departments
  - f) Circulation times
2. Management & reporting (Planning Department)
  - a) Identify root causes of bottlenecks within the current performance stats
  - b) Understanding the 5%
  - c) Measurement system – “Clock reset” vs “Clock pause”
3. System Design
  - a) Review sub-categories to assess complexity
  - b) “Private Banker” approach for complex applications
4. Responsibility of applicants
  - a) Quality of applications - Completeness
  - b) Correct process – e.g. pre-consultation meetings (BYLAW / NBR)
5. Communication
  - a) Reporting of application status
  - b) Understanding of process

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# WESTERN CAPE PROPERTY DEVELOPMENT FORUM

## ISSUES IMPACTING ON THE PROPERTY DEVELOPMENT INDUSTRY

<b>MEMBER / MEMBER ORGANISATION:</b>	
<b>CONTACT PERSON:</b>	
<b>e-mail:</b>	
<b>Tel:</b>	

(List issues from highest impact to lowest impact)

ISSUE IMPACTING ON INDUSTRY	NATURE OF IMPACT ON BUSINESS
1.	
2.	
3.	
4.	
5.	

<b>GENERAL COMMENTS</b>



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### Contact

- **Website**

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